

Scandinavian Academy
Training Center

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Riyadh - Al Khaleej District - Sheikh Abdul Aziz Bin Abdul Rahman Bin Bishr Street - 13223 - Office No. 5 | P.O.BOX : 13224

Course: Supervising Security Operations

Code	City	hotel	Start	End	price	Language - Hours
SM-766SA	Al Baha	Hotel Meeting	2027-03-28	2027-04-01	10950 SR	En - 25

Why Attend

This course will provide security operatives, officers and managers with the fundamentals of conducting effective security operations. It will address a wide variety of topics to enable all participants to understand and practice the skills required to carry out day-to-day security functions. Participants will gain practical skills and techniques that can be implemented immediately back in to the workplace.

Course Objectives

- Demonstrate and explain the skills and duties of a confident security officer
- Explain the relevant legislation/law that impacts the work of a security officer
- Explain the importance of emergency procedures within the workplace
- List the safety principles, procedures and policies, which are required within the workplace
- Apply good communication, customer care and negotiating skills
- Apply searching, patrolling and scene preservation skills
- Describe the use of access and egress control within the security officer role

Target Competencies

- Conducting risk assessment
- Managing physical security
- Access control systems management
- Patrolling
- Incident management

- Conflict resolution
- Security report writing

Outline

Introduction to Supervising Security Operations

- Introduction
- What is Security?
- Customer Service
- The Structure of Law

Manned Security Operations

- Roles of a Security Officer
- Crime Identification
- Arrest Procedure
- Security Report Writing
- Investigations & Evidence

Physical Security Operations

- Patrolling
- Access & Egress Control
- Search Procedure

Systems Security Operations

- Technology & Systems
- Close Circuit Television (CCTV)
- Surveillance

Safety and Emergency Response

- Health and Safety Awareness
- Risk, Threat and Vulnerability Assessments
- Principles of First Aid
- Fire Safety Awareness
- Emergency Response & Evacuation Procedures
- Incident Management

Communication Skills and Conflict Management

- Communication & Reporting Skills
- Introduction to Conflict management
- Preventing Conflict
- Managing Conflict
- Learning from Conflict

Physical Intervention and Use of Force

- Introduction to Physical Intervention
- Use of Force and the Law
- Disengagement Skills
- Escorting and Guiding Skills

The Scandinavian Academy for Training Center adopts the latest scientific and professional methodologies in training and human resource development, aiming to enhance the efficiency of individuals and organizations. Training programs are delivered through a comprehensive approach that includes:

- Theoretical lectures supported by PowerPoint presentations and visual materials (videos and short films).
- Scientific evaluation of participants before and after the program to measure progress and knowledge acquisition.
- Brainstorming sessions and practical role-playing to simulate real-life scenarios.
- Case studies tailored to align with the training content and participants work nature.
- Assessment tests conducted at the end of the program to evaluate the achievement of training objectives.

Each participant receives the training material (both theoretical and practical) in printed form and saved on a CD or flash drive. Detailed reports, including attendance records, final results, and overall program evaluations, are also provided.

Training materials are prepared professionally by a team of experts and specialists in various fields. At the end of the program, participants are awarded a professional attendance certificate, signed and accredited by the Scandinavian Academy for Training Center.

Program Timings: 9:00 AM to 2:00 PM

The program includes:

- A daily buffet provided during the sessions to ensure participants comfort.
- A closing ceremony on the final day to distribute certificates and celebrate participants achievements.
- **Note: All prices are exclusive of 15% Value Added Tax (VAT).**

Our Success Partners

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